

# Consumer Law Project

LawNY launched the Consumer Law Project on December 1, 2017. Our Consumer Hotline provides callers with basic information and pro se resources on different topics such as:

- credit reports,
- debt collection,
- scams,
- student loans,
- identity theft,
- vehicle repossession,
- lemon law issues, and more.

In addition to getting answers to pressing legal questions, LawNY advocates provide full representation to eligible callers in many consumer cases.

**The project covers all of LawNY's counties (Monroe, Ontario, Wayne, Seneca, Yates, Livingston, Tompkins, Tioga, Allegany, Steuben, Chemung, Schuyler, Cattaraugus, and Chautauqua).**

In order to reach our Hotline, [please first contact your local LawNY office](#). They will direct you to the Hotline messaging system, where you can leave a voicemail. An advocate from our Consumer Law Project will call you back within three business days to speak with you and give you information about your rights.

## Articles that may be of interest to you:

[Scams During COVID-19 \(infographic\)](#)

[COVID-19 and Federal Student Loans \(infographic\)](#)

[COVID-19 and Private Student Loans in New York State \(infographic\)](#)

[COVID-19 and NYS Nursing Homes \(infographic\)](#)

Last updated on April 16, 2024.

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NEWS

### News & publications

The news about recent activities for needed peoples.

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29 Jan 2025

Notice of LawNY Board Meeting

The next meeting of the LawNY Board of Directors is scheduled for March 25,...

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13 Nov 2024

Surprisingly High Utility Bill? The Utility May be Back-billing You

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